

HOW TO USE THE TRANSIT APP

DOWNLOAD & SETUP

- Download the free Transit app from Apple App Store or Google Play
- Create your COTA account and add a credit card for easy payment
- Allow location access for accurate arrival times and nearby routes

PLAN YOUR TRIP

- Enter your destination in the “Where To” search bar
- Choose your departure time or select “Leave now”
- Pick the trip option that works best for you

TRACK YOUR BUS

- Tap “Go” to track your ride in real-time
- See exactly where your bus is and when it will arrive
- Set reminders so you know when to leave for your stop
- The wave symbols above arrival times indicate real-time tracking
- If there are no wave symbols, the time is an estimate

PAY FOR YOUR RIDE

- Tap “Ride now” when your bus arrives to display your QR code
- Scan the code on the bus validator
- Wait for the green light to confirm payment

HELPFUL FEATURES

- Service alerts show delays or route changes
- Use the “GO” feature while on your ride to help aid real-time tracking for other customers
- Pin frequently used routes by tapping the thumbtack icon
- Subscribe to your frequent route alerts to always know of delays and reroutes

NEED HELP?

Call COTA Customer Service at 614-228-1776 or visit COTA.com/how-to-ride for step-by-step instructions.

