

GET MOVING

with the Student Summer Pass



FAQS

Can I share my account with someone else?

Each student must have their own account, along with their own unique email address and their own device (smartphone or Smartcard).



Can I use both the Transit app and a COTA Smartcard?

No, you must use either or.

What if I sign up past the May 15 start date?

The Student Summer Pass Program runs May 15 through Sept. 15. The fee is \$62, regardless of when you sign up. There will be no prorated pricing.



Do I have unlimited rides with the Student Summer Pass Program?

Yes, students will have access to unlimited COTA rides for the duration of their enrollment in the program, which runs May 15 through Sept. 15. The fee is \$62, regardless of when you sign up. There will be no prorated pricing.

How can I set up my account?

Customers must visit COTA's Customer Experience Center (33 N. High St.) with proof of enrollment. You can pay with cash or a credit card when setting up an account. The full balance of \$62 is due when creating an account.

What is proof of enrollment?

Customers may provide a student ID, report card, transcript, web portal or enrollment letter as proof of enrollment.



Why does my account say I have a zero balance?

Once you have set up an account and paid in full at the CEC, you are ready to ride. Note that because the program runs for a limited term, Smartcard and Transit app accounts will show you have a zero balance; this does not affect your ability to ride.

At what age can students ride solo on COTA?

The minimum age to ride alone is 12.

Are bulk passes available?

Yes. For more information, call 614-228-1776 or visit the CEC in person at 33 N. High St. We encourage students to register for an account at passes.cota.com and connect their Smartcard.